DG 11-040 - Settlement Agreement

List of Attachments

- A. Liberty Utilities Family of Companies Organizational Chart
- B. Transition Services Agreements
- C. Affiliate Services Agreements
- D. Transfer of Records Letter Agreement
- E. IT Definitions
- F. Total Estimated TSA Costs and Timing of Costs
- G. IT Plan
- H. IT Migration Plan
- I. Form of Monthly Call Answering Report
- J. Detailed List of Safety Commitments
- K. REP / VMP Conditions from DG 06-107
- L. Transition Services Excluded from Day N ("Attachment L" Transition Services)
- M. Sliding Scale for Release of Pool A Funds
- N. Customer Service Performance Metrics
- O. Safety Performance Metrics